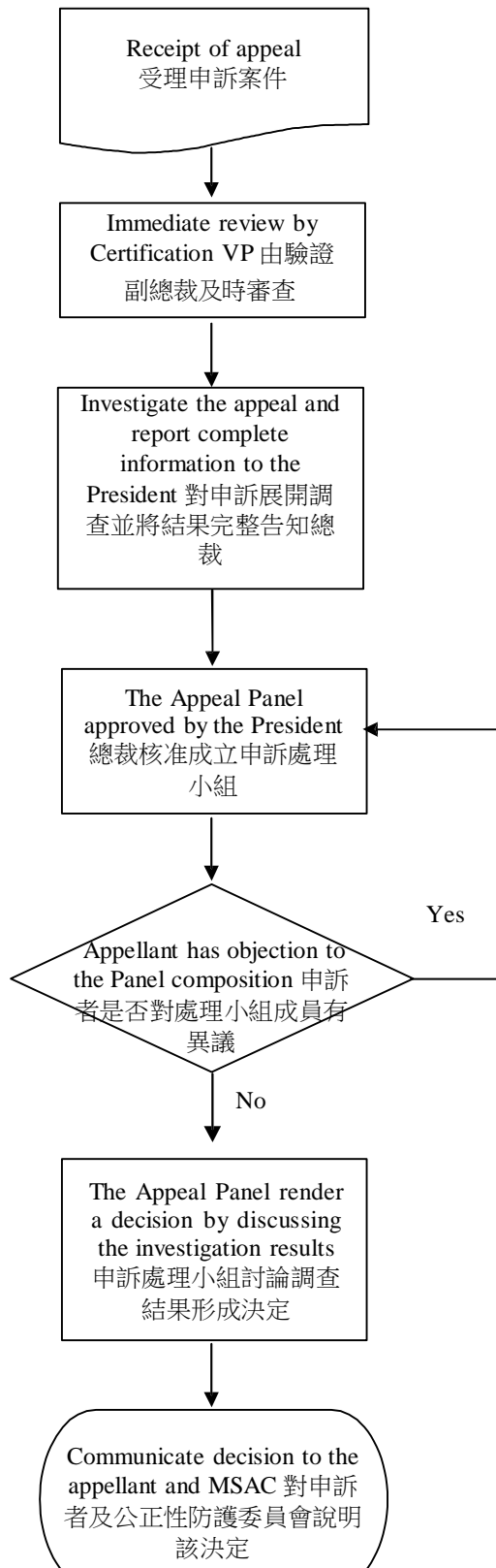




Appeals Handling Process 申訴處理流程



Appellant shall submit a request for an appeal on company letterhead, with the signature of an executive officer of his company. 申訴者應以公司名義提出書面申訴函, 並由高層主管簽署

Appeal will be acknowledged in 5 days and investigated in 30 days. 申訴會在 5 天內認定, 並在 30 天內完成調查

The Appeals Panel shall consist of at least one member of MSAC. No member of the Appeals Panel shall have a vested interest in the certification decision under appeal. 申訴處理小組成員中至少有一人來自公正性防護委員會, 並不得與被申訴之驗證/查證決定有利害關係

The appellant will be advised the receipt of the appeal, the appeal-handling process, the Appeal Panel, and provided decision. The decisions on appeals do not result in any discriminatory actions against the appellant. 依進度向申訴者說明申訴是否受理, 申訴處理流程, 處理小組成員, 及處理小組成員之決定。申訴的決定不會對申訴者產生差別待遇的行動